

**TINJAUAN PELAKSANAAN PENDAFTARAN PASIEN RAWAT JALAN
PASCA AKREDITASI 2012 BERDASARKAN APK 1.1, APK 3.4 DAN
HPK 6.3 DI RUMAH SAKIT ROEMANI MUHAMMADIYAH SEMARANG
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ABSTRAK

Berdasarkan survei awal, petugas pendaftaran rawat jalan di RS Reomani Muhammadiyah Semarang tidak menjelaskan lingkup general consent kepada pasien baru. Penelitian ini bertujuan mengetahui pelaksanaan pendaftaran rawat jalan pasca akreditasi 2012 berdasarkan standar APK 1.1, APK 3.4 dan HPK 6.3

Penelitian ini merupakan penelitian deskriptif. Subjek penelitian adalah petugas pendaftaran rawat jalan, Ka. Instalasi Rekam Medis dan pasien baru rawat jalan. Objek penelitian yaitu standar prosedur operasional pendaftaran rawat jalan dan formulir general consent.

Hasil pengamatan menunjukkan bahwa 100% petugas pendaftaran rawat jalan adalah tamatan SMA/SMK serta 46% petugas tidak memahami tujuan general consent dan fungsi general consent. 77% item belum tercantum pada Standar operasional prosedur pendaftaran rawat jalan pasien baru, kepatuhan petugas kurang dari 100% serta 80% pasien baru rawat jalan tidak dijelaskan tentang general consent.

Kesimpulannya, APK 3.4 sesuai dengan pelaksanaan, sedangkan APK 1.1 dan HPK 6.3 belum sesuai. Saran, petugas pendaftaran diwajibkan untuk menjelaskan general consent.

Kata Kunci : KARS 2012, akreditasi, persetujuan umum

**REVIEW OF IMPLEMENTATION OF PATIENT REGISTRATION OF
PATIENT 2012 POST ACCREDITATION BASED ON APK 1.1, APK 3.4
AND HPK 6.3 IN ROEMANI MUHAMMADIYAH HOSPITAL
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ABSTRACT

Based on initial survey, Outpatient registration officers at Roemani Muhammadiyah Hospital Semarang did not explain the general consent scope to the new patient. This study aimed to determine the implementation of outpatient registration post-accreditation 2012 based on APK 1.1, APK 3.4 and HPK 6.3

This study was a descriptive study. Subject study was outpatient registry officers, Head of Medical Records Department and new outpatient. Object study was standard operating procedure of outpatient registration and general consent form.

The results showed that 100% of outpatient registration officers were high school graduates and 46% officers did not understand the purpose of general consent and general consent function. 77% of items had not listed on Standard operating procedures of new outpatient registration, Officer compliance less than 100% and 80% of new outpatients were not explained about general consent.

In conclusion, APK 3.4 was consistent with the implementation, whereas APK 1.1 and HPK 6.3 were inconsistent. Suggestions, Registration officers should be required to explain the general consent.

Keyword : KARS 2012, accreditation, general approval